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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Mark R. Nelson et al.
Serial No.: 10/621,436
Filing Date: July 16, 2003
Art Unit: 2661
Title: TELEPHONE-BASED HYPERTEXT TRANSPORT
PROTOCOL SERVER

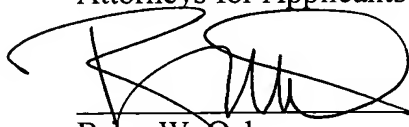
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Dear Sir:

CUSTOMER NUMBER ASSOCIATION

Effective immediately, please associate Customer No. 05073 with the above-identified patent application, direct all correspondence pertaining to this patent application to practitioners at Customer Number 05073 and all telephone calls should be directed to Brian W. Oaks at the above-mentioned Customer Number.

Respectfully submitted,
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Date: 9/16/04

Attorney Docket No.: 062891.1144

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